

**UNIVERSAL FAMILY  
LOCAL HUMAN RIGHTS COMMITTEE REPORT**

**Aug 7, 2013**

**Location: Interstate Corporate Center  
6315 N. Center Drive, Building 20, Suite 249  
Norfolk, VA 23502**

**Committee Members Present:**

**Dorothy Drummand  
Samuel Moore  
Rosemarie Hughes  
Antonio Eley**

**Committee Members Absent:**

**Human Rights Advocate:  
Timothy Jones –Advocate  
Reginald Daye- Advocate**

**CALL TO ORDER:**

**The meeting was called to order at 9:33 am.**

**REVIEW AND APPROVAL OF MINUTES:**

**The minutes for May 8, 2013 were voted and approved with no corrections, by the committee.**

**OLD BUSINESS: None**

**NEW BUSINESS: None reported**

**ADVOCATE REPORT:**

**MR. Timothy Jones REPORT:**

*Mr. Jones informed all providers that they are now required to use the CHRIS system as of 6/1/13. If future assistance or training is needed, visit the DBHDS website for help. As a reminder all complaints, abuse allegations, serious incidents, and deaths are now reported on CHRIS. When inputting an abuse allegation, the accusation tab needs to be filled in, even if the allegation is unfounded. The peer or staff needs to go into that tab, (example: the peer that struck his/her fellow peer would be placed in the accusation tab. Or if a staff touched or stuck a patient that staff would be placed in the accusation tab). At the bottom of the allegation page there is a box for what action is being taken, this is not being completed. Don't forget to fill out all areas on the investigation page and notification section. If there was a corrective action plan required, you will need to complete the section, "reason for corrective action plan." If these sections are not completed OHR cannot closed the case.*

*Many of the centers are closing and many of the consumers who are reentering the community require mechanical and protective restraints. If a program wants to accept an individual coming from the training center there polices have to allow for the use of*

*protective and mechanical restraints. Prior to an individual coming to the program our office will conduct a site visit. At that time the OHR will review the program policies. If the policies do not allow for the use of protective and mechanical restraints our office will say that it is not a good match for that individual if he or she requires the use of mechanical restraints.*

*One consumer vacancy remains within the LHRC.*

**All Committee Members:**

**Please verify your attendance for each meeting with Chris Handy.**

**Family Preservation Services: 455-8300 or email: [chandy@fpscorp.com](mailto:chandy@fpscorp.com)**

**At this time the LHRC is open for comment from the public:**

*No comments were forthcoming*

**Public Comment: No comment**



**\*\*PROGRAM REPORTS \*\* Presented on Aug 7, 2013**

**CHESAPEAKE TREATMENT CENTER**

**Representative: Chris Fontana**

**License is current**

**There were 149 individuals served in this quarter**

**There was no report of restraints (include physical and medical) There was no report of abuse/neglect (to include cases alleged, pending or proven). There was no report of serious incidents/injuries/death.**

**CMJ POSITIVE CHANGE, LLC**

**Representative: Isalene Anderson: (757) 923-1200, 342-4183**

**Address: P.O. Box 241, Suffolk, Va. 23434**

**Their license is current**

**There were 6 individuals served in this quarter**

**There was no report of restraints (include physical and medical). There was no report of abuse/neglect (to include cases alleged, pending or proven). There was no report of serious incidents/injuries/death.**

**CROSSROADS FAMILY SERVICES II, LLC**

**Representative: Tonya Young: 393-5800 cell: 285-5562**

**Address: 2602 Lincoln Street, Portsmouth, Va. 23704**

**License is current**

**There were 25 individuals served during this quarter**

**There was no report of restraints (include physical and medical). There was no report of abuse/neglect (to include cases alleged, pending or proven). There was no report of serious incidents/injuries/death.**

**ESSENTIAL INDEPENDENT LIFESTYLES**

**Representative: Carolyn Bowman: (757) 409-2879 or (757) 487-7517**

**Address: 3012 Camelot Boulevard, Chesapeake, Va. 23323**

**Their license is current**

**There were 4 individuals served during this quarter.**

**There were no reports of restraints (include physical and medical). There were no reports of abuse/neglect (to include cases alleged, pending or proven). There was no report of serious incidents/injuries/death.**

**FAMILY PRESERVATION SERVICES, INC**

**Representative: Chris Handy (757) 455-8300**

**Address: 6315 North Center Drive, Suite 249 Norfolk, Va. 23502**

**License is current**

**There were 63 individuals served during this quarter**

**There were no reports of abuse or neglect. There was no report of restraints (include physical and medical). There were no reports of abuse/neglect (to include cases alleged, pending or proven). There were no serious incidents/injuries/deaths.**

**Family Preservation Services, Inc/ Eastern Shore Region**

**Representative: Monika Isip/Chris Handy (757) 455-8300**

**Address: 6315 North Center Drive, Suite 249 Norfolk, Va. 23502**

**License is current**

**There were 43 individuals served during this quarter**

**There were no reports of abuse or neglect. There was no report of restraints (include physical and medical). There were no reports of abuse/neglect (to include cases alleged, pending or proven). There were no serious incidents/injuries/deaths.**

**HINES HAVEN HEALTHCARE, (Columbia House Inc.)**

**Representative: Cheryl Hines (757) 393-1500 cell: (757) 286-6996**

**Address: 816 Shell Road, Chesapeake VA 23323**

**The license is current**

**There were 6 individuals served during this quarter.**

**There is no report of abuse/neglect (to include cases alleged, pending or proven). There is no reports of serious incident/injuries/death.**

**Peterson Family Care Center**

**Representative: Keisha Smith (757)399-1924**

**Address:4314 Columbia Street, Portsmouth VA 23707**

**License is current**

**There were 5 individuals served during this quarter.**

**There is no report of abuse/neglect (to include cases alleged, pending or proven). There is no report of serious incident/injuries/death.**

**PHELPS LLC**

**Representative: Latoya Corbin (757)589-9266**

**Address: 4552 Van Dyck Drive**

**Virginia Beach, Va 23456**

**License is in process**

**There were 0 individuals served during this quarter.**

**PREFERRED PROVIDER SERVICES, LLC**

**Representative: Renea Ballard: (757) 399-6363 or 537-0258**

**Address: 212 Maxwell Avenue, Portsmouth, Va. 23702**

**License is current**

**There were 2 individuals served during this quarter**

**There was no report of restraints (include physical and medical. There was no report of abuse/neglect (to include cases alleged, pending or proven). There was no report of serious incidents/injuries/death.**

**Shekinah Glory LLC**

**Representative: John Olukanni: 757-965-4575, 757-575-1334**

**Address: 3805 Tablerock court, Virginia Beach, VA 23452**

**Seeking License;**

**There were 2 individuals served during this quarter**

**There was no report of restraints (include physical and medical. There was no report of abuse/neglect (to include cases alleged, pending or proven). There was one report of serious incidents/injuries/death. REQUESTING CLOSED SESSION**



**STEPPING STONE FAMILY SERVICES, INC.**

**Representative: Taquisa Simmons 757-237-8460, 757-404-1900, 757-673-8117**

**Address: 212 Research Drive, Suite 103, Chesapeake, VA 23320**

**ABSENT**

**There were no reports provided**

**TAYLOR FAMILY HOMES, LLC**

**Representative: Dorothy Taylor: 471-1121, 469-8334**

**Address: 3568 Brannon Drive, Virginia Beach, Va. 23456**

**License permanent**

**There was 4 individuals served during this quarter**

**There was no report of restraints (include physical and medical). There were no reports of abuse/neglect (to include cases alleged, pending or proven). There were no reports of serious incidents/injuries/deaths.**

**TRUST COUNSELING**

**Representative: Maurice Cannon (757)892-0467**

**Address: 2532 Farmworth Trail, Virginia Beach VA 23456**

**ABSENT**

**There was 18 individuals served during this quarter**

**There was no reports of restraints (include physical and medical). There were no reports of abuse/neglect. There were no reports of serious incidents/injuries/deaths.**

**VOA/BAKER HOUSE**

**Representative: Gail McLemore 497-1900, cell 650-1405**

**Address: 5677 Herbert Moore Road, Virginia Beach, Va. 23462**

**Their license current**

**There are 12 individuals served during this quarter.**

**There was no report of restraints (include physical and medical). There was one reports of abuse/neglect (to include cases alleged, pending or proven). There were no reports of serious incidents/injuries/deaths. CLOSED SESSION REQUESTED**

**EXECUTIVE SESSION:**

***A motion was made and passed ULHRC enter into Executive Session pursuant to Virginia Code Section 2.2-3711 (A) for the protection of privacy of individuals and their records in personal matters not related to public business, namely for the purpose of Peterson Family Care abuse and neglect allegations pursuant to the regulations.***

**EXIT EXECUTIVE SESSION:**

***Upon reconvening into public session, the chair shall state the following:***

***“Each member shall certify that to the best of their knowledge that matters only lawfully exempted from open meeting requirements and only such matters for the protection of the privacy of individuals and their records in personal matters not related to public business were heard, discussed, or considered.”***

**Freedom of Information Act training.**

**ADJOURNMENT:**

**The meeting was adjourned at 11:30am.**



**MEMO**

**To: All**

**From: Universal Family Local Human Rights Committee**

**Re: Meetings for the year**

**Address: Interstate Corporate Center, Building 20,  
6315 North Center Drive, Suite 249 Norfolk, Va. 23502**

**Time: 9:30am**

**Dates:**